

## Read our Constant Contact Patient Survey Feedback in their own words!

"I am 100% satisfied with your attentive, caring staff and your entire center. I even enjoyed "Gil", your fish attendant! Thank you Dr. Navarro for your tender, expert touch."

- Patient Cristina S., Age 60 (2010) (F)

"Extremely pleasant experience from A to Z! Everyone with whom I came into contact with was caring, pleasant and competent. Thank you so much to Dr. Navarro and staff!"

- Patient Phoebe B., Age 64 (F)

"It was like a walk in the park! Thank you."

- Patient Olga T., Age 30 (F)

"Love the service and the place. The doctor is very professional. Great place!!"

- Patient Mayoryn M., Age 36 (F)

"I came back to Dr. Navarro because he did a good job the first time. Thanks again! You and your staff are kind and professional!"

- Patient Bernadette S., Age 53 (F)

5 In your own words, let us know of any issues or concerns you may have regarding our services or office practices/procedures.

The office was extremely clean and the staff very professional. I would recommend this center to anyone needing your service. I had to make a call that evening following a treatment and I was contacted in 5 minutes. Excellent!

8 How likely is it that you would recommend our treatment center to your family members, co-workers and friends?

Answer

Yes

No

"Really great experience, staff was very accommodating and attentive. Would definitely return for another procedure. Thanks!"

- Patient Grace, Age 22 (2010) (F)

"The staff was very courteous and polite. They made you feel very comfortable and at ease. Dr. Navarro was exceptionally kind and patient."

- Patient Deon G., Age 41 (F)

"I am so thrilled at how everything has gone so far. I look forward to a beautiful result and thank you for your help!"

- Patient Joy S., Age 74 (F)



"I felt I was in good hands on every level so thank you for that! My only suggestion is to reconsider the price you charge for sclerotherapy- the next highest price I have found is \$350 per session..."

- Patient Anastasia B., Age 42 (F)

"I am very happy to have my procedure taken care of by Dr. Navarro- I am only sorry I didn't have it taken care of sooner- Recovery was excellent- I was able to walk again with no pain. Thank you!"

- Manuela M., Age 77 (F)

"This was a wonderful office and medical staff. They made me feel very comfortable. I would recommend this treatment center to everyone. Both days I had a warm and welcoming experience. Thank for everything!!"

- Vivian P., Age 42 (F)

"Entire staff was so warm and caring. Dr. Al-Misky has gone above and beyond for me. Helping me make the right decisions for me and helping me with all my fears. Dr. Navarro and Dr. Al-Misky operated on my veins on 5/10 and they both worked hard to make me feel comfortable and confident. Dr. Navarro is amazing and so is Dr. Al-Misky who has been working on my legs. Cheers to both!"

- Susan G., Age 42 (F)

"It was like a walk in the park! Thank you."

- Patient Olga T., Age 30 (F)

6 In your own words, let us know of any issues or concerns you may have regarding our services or office practices/procedures.

I just wanted to say my experience and the staff were great! Lisa was so helpful from beginning till the end, always working with you she was wonderful! Dr.Navarro, he's beyond the best.He did what other Doctors had told me nothing more could be done. He has changed my legs and ankles forever!!

8 How likely is it that you would recommend our treatment center to your family members, co-workers and friends?

Answer

Yes

No

"Love the service and the place. The doctor is very professional. Great place!!"

- Patient Mayoryn M., Age 36 (F)

"Great experience! I would definitely recommend Dr. Navarro to my co-workers (nurses) and friends alike.

- Melanie G., Age 37 (F)

"Exceptional service performed by a personable and helpful staff."

- Michael E., Age 73 (M)

“It’s an excellent experience, I am so happy that I was treated here. Experienced everything above my expectations. Me encanto. Muchisimas gracias!!”

- Rosalina G., Age 50 (F)

“The entire experience was so stress free and professional. Staff performance built my confidence in the entire process and treatment. Thanks to all for your professionalism and caring for me.”

- Gary F., Age 55 (M)

“After 35 years of working in doctor’s offices, I result from a medical phobia. Honestly I have left many offices, refusing treatment. My symptoms did not arise when I visited your office, and the fact that I went ahead with the surgery is the highest praise I can give. Thank you, I truly appreciate it.”

- F.T., Age 63 (M)

6 In your own words, let us know of any issues or concerns you may have regarding our services or office practices/procedures.

I have no complaints. The facilities were clean and bright. The staff was courteous and willing to answer any questions. Natalie was especially great in getting me distracted during my treatment since I have a slight fear of needles.

8 How likely is it that you would recommend our treatment center to your family members, co-workers and friends?

Answer

Yes

No

“Excellent care during surgery and post surgery. Very impressive staff- made me feel very comfortable considering I was a bit nervous! Thank you! ”

- Noelle H., Age 34 (F)

“My brother, who accompanied me, was very impressed with the competence and quality of the facility and the staff. Everyone is kind, patient and understanding. Even when I created a problem, there was no condemnation or annoyance. Everyone was very solicitous.”

- Jan M., Age 77 (F)

“I feel like a new woman and my legs look wonderful!! I had been wishing for years that something could be done about my ugly veins and I am so grateful to Dr. Navarro and the team at the Vein Treatment Center for taking such good care of me. I have handed out your business cards to all my friends and family. As my friend exclaimed when she saw my legs, “it’s magic!”, and it really is.”

- Amy J., Age 40 (F)